



Thursday, 29 September

08:45 **Welcome and opening of the conference**

Rydbergsalen

Chaired by: Dr. Axel Ros

09:00 **Key-note lecture Boel Andersson-Gäre - From Florence Nightingale to tomorrow – reflections over quality improvement and improvement research development over time.**

Rydbergsalen

Chaired by: Dr. Axel Ros

09:45 **Speed-poster session 1**

Rydbergsalen

Chaired by: Dr. Axel Ros

Identifying arguments for implementing person-centredness as a quality improvement measure in homecare services. A literature review.

» [Mrs. Ingvild Idsøe-Jakobsen](#)

Patterns of mortality risk among patients with substance use disorder: an opportunity for proactive patient safety?

» [Mr. Jakob Svensson](#), Dr. Per Becker, Dr. Johan Bergström, Dr. Martin Käberg

Title: Translation and psychometric testing of the Norwegian version of the "Patients' Perspectives of Surgical Safety Questionnaire" and patients' perception of surgical safety.

» [Prof. Sissel Eikeland Husebo](#), Mrs. Mona Olden, Ms. Malinn Pedersen, Mr. Jan Porthun, Mrs. Randi Ballangrud

Developing contraceptive services for immigrant women postpartum – a case study of a Quality Improvement Collaborative in Sweden

» [Dr. Helena Kilander](#), Ms. Maja Weinryb, Mrs. Malin Vikström, Dr. Kerstin Petersson, Dr. Elin Larsson

Studying patient harm by application of Global Trigger Tool in surgery

» [Mrs. Lena Bjerknes Larsen](#), [Mrs. Hege Krippendorf](#), Dr. Ellen Deilkås, Prof. Anne Karin Lindahl

Safe Medication of Elderly through development and evaluation of a new complex intervention targeted patient safety culture: Protocol of a mixed methods study with participatory approach (SAME study)

» [Ms. Marie Haase Juhl](#)

Parent experiences with a new complementary consultation for families with children with complex health complaints

» [Ms. Ragnhild Lygre](#)

Comorbidity in patients with hip fracture; current trends in prevalence and association with 30-day mortality – a population-based cohort study

» [Dr. Pia Kristensen](#), Dr. Thomas Johannesson Hjelholt, Mr. Morten Madsen, Prof. Alma Pedersen

Shared decision making - Fashionable party dress or practical workwear? How does the specialist health service handle guidelines for shared decision making?

» [Mrs. Helena Paulsson Nilsen](#)

10:00 **Coffee-break with poster exhibition**

The coffee-break and poster foyer

10:30 **Oral presentations 1**

Rydbergsalen

Chaired by: Dr. Johan Thor



Continued from **Thursday, 29 September**

10:30 **The role of organizational factors in how efficiency-thoroughness trade-offs potentially affect clinical quality dimensions – a review of the literature**

» [Dr. Malin Knutsen Glette](#), Prof. Siri Wiig

10:46 **The role of local context for managers' experiences and strategies applied when adapting to the COVID-19 pandemic in Norwegian homecare services**

» [Ms. Camilla Seljemo](#), Prof. Siri Wiig, Prof. Olav RÅjse, Dr. Eline Ree

11:02 **Quality Management as a strategy in the development of Swedish Health and Welfare**

» [Dr. Ann-Christine Andersson](#), Dr. Tony Andersson, Prof. Torbjörn Forkby

11:18 **What are outcomes and how much are they?**

» [Prof. Karina Aase](#)

11:34 **An overview of associations among adult inpatient experiences, outcomes and organisational climate factors: A systematic review**

» [Mr. Seth Addo](#), Prof. Reidar Mykletun, Prof. Espen Olsen

10:30 **Workshop 1**

Konferensrum K11

Chaired by: Dr. Kaisa Haatainen

10:30 **The role and function of psychological safety in teams engaged in improvement work in clinical settings**

» [Mr. Simon Tulloch](#), [Dr. Peter Dieckmann](#)

10:30 **Oral presentations 2**

Konferensrum K12

Chaired by: Pelle Gustafson

10:30

Mundane work as a dynamic non-event - investigating everyday adaptations to manage risk in intraoperative anaesthesia care

» [Mrs. Karolina Olin](#), Dr. Kiku Pukk Härenstam, Dr. Charlotte Klinga

10:46

Patient safety in the intensive care unit during the Covid-19 pandemic

» [Mrs. Karin Berggren](#), Dr. Anna Schandl, Dr. Eva Joelsson Alm, Prof. Mirjam Ekstedt, Dr. Lena Swedberg

11:02

Developing a next of kin involvement guide in cancer care-results from a consensus process

» Dr. Inger Johanne Bergerød, Dr. Geir Sverre Braut, [Mrs. Birte Fagerdal](#), Dr. Bjørnar Gilje, Prof. Siri Wiig

11:18

The role of collaborative learning in resilience in healthcare - A thematic qualitative meta synthesis of resilience narratives

» Dr. Cecilie Haraldseid-driftland, Prof. Stephen Billett, Dr. Veslemøy Guise, Mrs. Lene Schibeveag, Ms. Janne Gro Alsvik, Mrs. Birte Fagerdal, Dr. Hilda B. Lyng, [Prof. Siri Wiig](#)

11:34

“Yes, please. To both”. Norwegian and Swedish healthcare staff's perceptions of safety reflection huddles in a Safety-I and -II approach.

» [Mrs. Karina Wahl](#), [Mrs. Gørill Birkeli](#), Dr. Axel Ros, Dr. Margaretha Stenmarker, Mrs. Randi Ballangrud, Mrs. Hilde Jacobsen

12:00

Lunch break

13:00

Oral presentations 3

Rydbergsalen

Chaired by: Dr. Ann-Christine Andersson

13:00

Adaptive capacity within intensive care during the initial wave of COVID-19: a grounded theory study

» [Dr. Petronella Bjurling-Sjöberg](#), [Dr. Camilla Göras](#)

13:16

Exploring the role of leaders in enabling adaptive capacity in hospital teams – a multiple case study

» [Mrs. Birte Fagerdal](#), Dr. Hilda B. Lyng, Dr. Veslemøy Guise, Prof. Janet Anderson, Dr. Petter Lave Thornam, Prof. Siri Wiig



Continued from **Thursday, 29 September**

- 13:32 **The influence of COVID-19 on Danish cancer care**
» [Mrs. Lisbeth Høeg-Jensen](#), Ms. Lotte Linnemann Rønfeldt
- 13:48 **Managing working hours and recovery during the Covid-19 pandemic and implications for safety - A qualitative study of HR-representatives in the Swedish healthcare sector (Unpublished)**
» [Ms. Isabelle Hernandez](#), Dr. Erebouni Arakelian, Dr. Ann Rudman, Dr. Marie Söderström, Dr. Anna Dahlgren
- 14:04 **Managers' experiences of handling the Covid-19 pandemic in Norwegian nursing homes and homecare services**
» Dr. Eline Ree, Prof. Siri Wiig, [Ms. Camilla Seljemo](#), Dr. Torunn Wibe, Dr. Hilda B. Lyng
- 13:00 **Workshop 2**
Konferensrum K11
Chaired by: Dr. Axel Ros
- 13:00 **Co-design with patients for patient safety initiative and tools**
» [Dr. Charlotta Nelsson](#), [Mr. Tomas Edman](#), [Mr. Bertil Lindenfalk](#), Dr. Elin Fröding, Mrs. Malin Holmqvist, Dr. Axel Ros
- 13:00 **Oral presentations 4**
Konferensrum K12
Chaired by: Prof. Mirjam Ekstedt
- 13:00 **Participatory working time scheduling in Swedish healthcare – How do managers and staffing assistants ensure employees' health and patient safety? A qualitative interview study.**
» [Ms. Majken Epstein](#), Dr. Erebouni Arakelian, Dr. Marie Söderström, Dr. Anna Dahlgren

- 13:16 **Patient Safety Skill Requirements at the Emergency Department - Interview Study to Staff and Immediate Superiors**
» [Mrs. Tytti Alho](#), Mrs. Merja Jutila, Mr. Hannes Friberg, Ms. Marianne Kuusisto, Mrs. Essi Vesterlund, Mrs. Heli Ylihärsilä, Mrs. Sanna Kiili, Dr. Tanja Eriksson
- 13:32 **Short intervals between shifts (<11h) - pros and cons in relation to patient safety, continuity of care and fatigue**
» [Ms. Kristin Öster](#), Dr. Philip Tucker, Dr. Marie Söderström, Dr. Anna Dahlgren
- 13:48 **A proactive programme for sleep and recuperation in newly graduated nurses: can it promote safety? Results from a randomized controlled trial.**
» [Dr. Anna Dahlgren](#), Ms. Majken Epstein, Dr. Marie Söderström
- 14:30 **Coffee-break with poster exhibition**
The coffee-break and poster foyer
- 15:00 **Oral presentation 5**
Rydbergsalen
Chaired by: Prof. Siri Wiig
- 15:00 **Feasibility of an electronic patient safety checklist across seven elective surgical pathways**
» [Dr. Hilde Valen Waehle](#), Mrs. Kristin Harris, Dr. Randi Julie Tangvik, Mrs. Åshild Teigland Tepstad, Prof. Asgjerd Litleré Moi, Prof. Nick Sevdalis, Prof. Arvid Steinar Haugen
- 15:16 **Patients' and clinicians' expectations and views on the use of safety-netting advice in consultations**
» [Dr. Rita Fernholm](#), Dr. Kiku Pukk Härenstam, Ms. Carolina Wannheden
- 15:32 **A person-centred and age-friendly service ecosystem for senior citizens: Stakeholder perspectives**
» [Mr. Christophe Eward Kattouw](#), Prof. Karina Aase, Dr. Petter Viksveen



Continued from **Thursday, 29 September**

- 15:00 **Oral presentations 6**
Konferensrum K11
Chaired by: Kristina Schildmeijer
- 15:00 **Reported Safety Incidents associated with ethical burden in a Finnish Central Hospitals' Emergency Department in 2021**
» [Mrs. Merja Jutila](#), Mrs. Tytti Alho, Dr. Tanja Hautala, Prof. Tuija Ikonen
- 15:16 **Implementing e-PRO follow-up of cancer patients treated with immunotherapy for safer cancer care**
» [Dr. Ellinor Haukland](#), Dr. Siv Gyda Aanes
- 15:32 **The importance of occupational health for patient safety: Learnings from a development project**
» [Mr. Patrik Haraldsson](#), Dr. Axel Ros, Dr. Dirk Jonker, Prof. Kristina Areskoug Josefsson
- 15:00 **Oral presentation 7**
Konferensrum K12
Chaired by: Sofi Fristedt
- 15:00 **Promoting cemented fixation of the femoral stem in elderly hip arthroplasty and hip fracture patients – a collaboration from The Norwegian Arthroplasty Register and the Norwegian Hip Fracture Register**
» [Ms. Anne Marie Fenstad](#), Dr. Geir Hallan, Ms. Eva Dybvik, Dr. Jan-Erik Gjertsen, Dr. Daniel Nilsen, Dr. Ove Furnes
- 15:16 **Balancing the protection of privacy against the duty of care in telehealth: a governance framework.**
» [Prof. Henning Boje Andersen](#)
- 15:32 **Electronic Health Records on the Top of Medical Device Incident Reports in Finland**
» [Prof. Tuija Ikonen](#), Dr. Krista Kumpuvaara, Mrs. Tarja Vainiola, Dr. Vesa Jormanainen

- 16:15 **Key-note lecture Jane O'Hara - Users, reporters, or co-creators? The many roles of patients and families in supporting system safety.**
Rydbergsalen
Chaired by: Prof. Siri Wiig

- 19:00 **Banquet dinner**
Stora Hotellet, Hamnplan 3

Friday, 30 September

- 08:45 **Key-note lecture Julie Reed - Using Improvement Methods: The challenge of acting scientifically in complex social systems.**
Rydbergsalen
Chaired by: Dr. Ann-Christine Andersson
- 09:30 **Speed-poster session 2**
Rydbergsalen
Chaired by: Dr. Axel Ros
- A new special competence in health care quality and patient safety for Finnish physicians and dentists**
» [Dr. Maiju Welling](#), Prof. Auvo Rauhala, Prof. Hanna Kuusisto, Dr. Sanna-Maria Kivivuori, Prof. Tuija Ikonen
- Cultural diversity in healthcare teams: an integrative review**
» [Prof. Timur Uman](#), [Dr. Manuela Schmidt](#), Prof. Norbert Steigenberger, Mr. Magnus Berndtson
- A narrative synthesis of patient safety culture**
» [Mrs. Anja Vibe](#), Mr. Peter Dieckmann, Mrs. Doris Østergaard



Continued from Friday, 30 September

Developing quality measures for rehabilitation in the primary health care setting for persons with chronic disease: a best-practice conceptual framework using consensus methods

» Mrs. Marie Louise Svendsen, Mrs. Tina Veje Andersen, Mrs. Lise Holten, [Mrs. Hanne Søndergaard](#)

Trends in dispensing errors reported in Finnish community pharmacies in 2015-2020

» [Ms. Emilia Mäkinen](#), Prof. Marja Airaksinen, Prof. Anna-Riia Holmström, Dr. Anna Schoultz

Do we have a terminological problem in patient safety? - A comparative graph-based analysis of CIRS-Classifications in Germany and Swiss

» [Prof. Thomas Schrader](#), Mrs. Laura Tetzlaff, Mr. Helmut Paula

Evaluating a system-wide, safety investigation in healthcare course in Norway: a qualitative study

» Dr. Cecilie Haraldseid-driftland, Dr. Carl Macrae, Dr. Veslemøy Guise, Mrs. Lene Schibevaag, Ms. Janne Gro Alsvik, Dr. Adriana Rosenberg, [Prof. Siri Wiig](#)

The effect of full-time culture on quality and patient safety in primary healthcare service - a literature review

» [Mrs. Malin Magerøy](#)

09:45 **Coffee-break with poster exhibition**

The coffee-break and poster foyer

10:15 **Oral presentation 9**

Rydbergsalen

Chaired by: Dr. Ellen Deilkås

10:15 **Implement it! Investigating implementation of patient safety interventions in primary and specialised health care: A multimethod study in progress.**

» [Dr. Jonas Torp Ohlsen](#), Prof. Miriam Hartveit, Dr. Hilde Valen Wæhle, Prof. Stig Harthug, Prof. Eirik Søfteland

10:31 **Implementation through translation: translation work in the implementation of quality improvement collaboratives**

» [Ms. Kathrine Carstensen](#), Ms. Anne Mette Kjeldsen, Ms. Stina Lou, Ms. Camilla Palmhøj Nielsen

10:47 **Physicians participate in quality improvement work to a higher degree when they have designated time: a cross-sectional survey**

» [Dr. Ellen Deilkås](#), Dr. Karin Rø, Dr. Judith Rosta, Dr. Fredrik Baathe, Prof. Eirik Søfteland, Dr. Åse Lexberg, Prof. Olav RÅ,ise

11:03 **Collaboratively seeking to improve contraceptive counselling at the time of an abortion**

» [Dr. Helena Kilander](#), Prof. Jan Brynhildsen, Dr. Siw Alehagen, Dr. Johan Thor

11:19 **Examining the pace of change in contraceptive practices in abortion services - a follow-up case study of a quality improvement collaborative (QIC).**

» [Dr. Helena Kilander](#), Prof. Jan Brynhildsen, Dr. Siw Alehagen, Dr. Johan Thor

11:35 **Healthcare professionals' experiences of being observed regarding hygiene routines: the Hawthorne effect in vascular surgery**

» [Dr. Francis Rezk](#), Dr. Margaretha Stenmarker, Prof. Stefan Acosta, Ms. Karoline Johansson, Dr. Malin Bengnér, Dr. Håkan Åstrand, Prof. Ann-Christine Andersson

10:15 **Workshop 3**

Konferensrum K11

Chaired by: Kiku Pukk Härenstam



Continued from Friday, 30 September

10:15 **Co-producing quality improvement: a workshop on creating a conducive environment for engagement**

» [Mrs. Sofia Kjellström](#), Mr. Bertil Lindenfalk, Dr. Helena Kilander, Mr. Daniel Masterson, [Mrs. Annika Nordin](#), Mrs. Marlene Ockander

12:00 **Lunch break**

13:00 **Oral presentations 10**

Rydbergsalen

Chaired by: Dr. Maiju Welling

13:00 **Continuity of care through the chronic care trajectory –patients, familycarers and professionals perspective**

» [Mrs. Linda Ljungholm](#), Dr. Charlotte Klinga, Dr. Anette Edin-Liljegren, Prof. Mirjam Ekstedt

13:16 **The National Medication Safety Programme of Community Pharmacies in Finland**

» [Ms. Tiina Koskenkorva](#), [Ms. Emilia Mäkinen](#), Ms. Marianne Kuusisto, Ms. Henna Kyllönen, Dr. Anna Schoultz, Prof. Marja Airaksinen, Prof. Anna-Riia Holmström, Dr. Charlotta Sandler

13:32 **Quality aspects within hospital foodservice: A scoping review**

» [Mrs. Emma Wilandh](#), Dr. Malin Skinnars Josefsson, Dr. Christine Persson Osowski, Prof. Ylva Mattsson Sydner

13:00 **Oral presentations 11**

Konferensrum K11

Chaired by: Prof. Henning Boje Andersen

13:00 **Geographic variation in hip fracture incidence and care-processes: a comparison between Ireland and Denmark**

» Dr. Mary Walsh, Prof. Jan Sørensen, Prof. Cathrine Blake, Prof. Soeren Paaske Johnsen, [Dr. Pia Kristensen](#)

13:16 **"Increased social disparity in patients with Chronic Obstructive Pulmonary Disease during the COVID-19 pandemic - a Danish nationwide study"**

» [Ms. Anne Mette Falstie-Jensen](#), Dr. Tina Olesen, Ms. Nathalie Lindgaard Petersen, Dr. Anders Løkke Ottesen, Dr. Henry Jensen

13:32 **Characteristics of patients marginalised from the labour marked after a hospital contact for back or neck pain with or without radiculopathy - a Danish nationwide study**

» [Mr. Martin Bruhn](#), Prof. Berit Schiøttz-Christensen, Mr. Mikkel Mylius Rasmussen, Ms. Anne Mette Falstie-Jensen

14:00 **Coffee-break with poster exhibition**

The coffee-break and poster foyer

14:30 **Key-note lecture Vikki Entwistle - Values and ethics in healthcare improvement**

Rydbergsalen

Chaired by: Prof. Henning Boje Andersen

15:15 **Closing of the conference. A farewell and thank you, and announcement of NSQH 2024.**

Rydbergsalen

Chaired by: Dr. Axel Ros and Dr. Ellen Deilkås